



## EXCLUSIVE TEN YEAR LIMITED STAIN AND FADE RESISTANT WARRANTY



### Fiberon® Horizon™ Decking with PermaTech™ Innovation and Fiberon Sensibuilt™ PVC Decking

Fiber Composites, LLC warrants the **stain and fade resistance** of Fiberon Horizon™ and Sensibuilt™ decking when properly installed for outdoor use as decking in residential applications. This warranty applies to all Fiberon Horizon and Sensibuilt decking products manufactured by Fiber Composites and are extended to the original homeowner (Purchaser), as long as they own and occupy the residence upon which the decking materials are installed.

#### STAIN AND FADE PERFORMANCE WARRANTY COVERAGE

**Stain Resistance:** Fiber Composites warrants that Horizon and Sensibuilt decking are resistant to permanent staining for a period of ten years from date of residential consumer purchase resulting from spills of food and beverage items including wine, tea, coffee, fruit punch, sodas, catsup, salad oils, barbeque sauces, mustard and other food or beverage related items that would typically be present in our outdoor leisure deck, or mold and mildew naturally occurring in the environment. Such substances and materials should be removed from the decking material with water and mild household cleaners after no more than one week of exposure to the surface. Materials not covered in the stain resistant warranty include abrasive compounds of acidic or basic pH, strong solvents, oil based paints or stains, metallic rust and other abnormal residential deck use items. See limitations below for further details.

**Fade Resistance:** Fiber Composites warrants that Horizon and Sensibuilt decking will resist color change from light and weathering exposure as measured by color change in excess of 5 Delta E (Hunter) units for a period of ten years from the date of installation.

#### EXCLUSIONS FROM STAIN AND FADE WARRANTY COVERAGE

Fiber Composites does not warrant its Horizon and Sensibuilt decking products to be stain or fade proof. The surface of Horizon and Sensibuilt decking are engineered to offer ultra low maintenance performance. When used with proper design and construction practices and for use in the residential exterior deck environment, Horizon and Sensibuilt decking products provide a high level of stain and fade resistance.

**Stain Resistance:** Care must be taken to remove food, beverage and other spilled materials with water and standard household cleaners within a week (or sooner) after the occurrence of the spill. Fiber Composites does not warrant stain resistance resulting from spilled or otherwise applied substances that are not properly cleaned with water and mild household cleaners. Materials not covered in the stain resistant warranty include abrasive compounds of acidic or basic pH, strong solvents, oil based paints or stains, metallic rust or other abnormal residential deck use items, non-food and non-beverage substances, including for example, but not limited to, fungicides, bactericides, biocides, plant food, pet or human stains such as vomit, blood, urine and feces.

**Fade Resistance:** Horizon and Sensibuilt decking technologies are designed to resist fading. No material is fade proof when exposed to years of UV exposure and the elements. This fade resistant warranty is guaranteed to resist color change from light and weathering exposure as measured by color change in excess of 5 Delta E (Hunter) units for a period of ten years from the date of installation. Other exclusions include direct or indirect contact with extreme heat sources (over 250 degrees).

**Surface Damage:** Never use **METAL** shovels or sharp edge tools to remove snow and ice on the surface of any Fiberon composite or PVC decking product. If the surface of Horizon or Sensibuilt decking is damaged or punctured after the decking is installed, the ten-year stain and fade resistance will be voided.

**Paint Or Other Surfaces Applied to Horizon or Sensibuilt Decking:** If paint or other coating materials are applied to the Horizon or Sensibuilt decking surface, the ten year stain and fade resistant will be voided.

**Nonconformities:** This warranty provides a remedy only for nonconformities reported in accordance with responsibilities of owners. This warranty does not provide a remedy for conformities caused by:

- Product not being installed in compliance with all acceptable building codes and installed in accordance with Fiber Composites' instructions.
- Defects in workmanship of the installation of this product.
- Misuse, neglect or failure to preserve the product or area in which it is installed.
- Acts of God such as impact of foreign objects, fire, hurricane, tornado, flood or other violent storm or casualty.
- Defects in failure of, or damage to, decking foundation or support structure.
- Defects to or failure arising from decking structure resulting from water caused by improper installation, workmanship, maintenance or repair.

**Installation:** This Warranty does not cover costs of installation, removal or reinstallation. Warrantor's sole obligation is limited to replacement of the Product, and Warrantor shall have no further liability of obligation except as expressly stated herein. In no event will Fiber Composites be liable for any incidental, special, indirect or consequential damages resulting from any defect in the Product supplied including but not limited to damage to property. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you.

## REMEDIES TO TEN YEAR LIMITED STAIN AND FADE WARRANTY

This section provides the sole remedy available to the original purchaser or owner from Fiber Composites for any nonconformity in the Product. In the event of any nonconformity covered by this, or any implied warranty, Fiber Composites at its option will:

- a. Provide claimant with decking boards to repair or replace the defective deck board. Replacement material will be provided that is as close as possible in color, design and quality to the original installation, but we do not guarantee an exact match as colors and designs will change. Additionally claimant agrees that the use of surface fasteners as adequate for reinstallation by the claimant of the furnished board irrespective of existing deck method.
- b. Refund the claimant's actual purchase price if 1.) The claimant is willing to accept a refund; or 2.) Fiber Composites deems the repair is to commercially practicable or cannot be made in a timely manner.

## RESPONSIBILITIES OF OWNERS

For the warranty period stated, compliance with the recommended deck care and maintenance procedures must be followed. To qualify for coverage, you must have tried cleaning the affected area of your deck by using the cleaning procedures found herein. If the affected area remains unsatisfactory after you have tried these cleaning procedures, then you must have the affected area of your deck professionally cleaned at your expense. If the affected area remains unsatisfactory after the professional cleaning, you must contact Fiber Composites Consumer Services (800-573-8841) and provide proof of the professional cleaning within 30 days of the professional cleaning.

Any owner seeking remedies under this warranty must notify Fiber Composites in writing within 30 days after discovering a possible nonconformity of the Product, and before beginning any permanent repair. This written notice should describe the possible nonconformity and include the date the Product was installed. Immediately upon discovering any possible nonconforming Product, the owner must immediately make temporary repairs at the owner's expense to protect all property that could be affected. The owner must allow Fiber Composites to enter the property into which the Product is installed to inspect the possibility of nonconforming Product. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

For further information, contact:

Warranty Department	800-573-8841 phone
Fiber Composites	704-463-0405 fax
181 Random Dr.	<a href="http://www.Fiberondecking.com">www.Fiberondecking.com</a>
New London, NC 28127	<a href="mailto:info@Fiberondecking.com">info@Fiberondecking.com</a>

Horizon PermaTech and Sensibuilt Lumenite technologies are patent pending.

Fiber Composites, LLC – 181 Random Drive, New London, NC 28127 – 800-573-8841 – [www.fiberondecking.com](http://www.fiberondecking.com)

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