

# Fiber Composites Consumer Pledge of Satisfaction



## Fiberon® Decking, Railing and Fencing 20-Year Performance Limited Warranty

Fiber Composites, LLC ("Warrantor") warrants for a period of twenty (20) years from date of the original consumer purchase from an authorized Fiberon dealer that the following **Decking and Railing** named below **will not check, splinter, delaminate, rot, or suffer structural damage from fungal decay** when used in conjunction with an above ground application in a residential structure, under normal residential use that is installed and maintained according to manufacturer's guidelines.

Decking: **Fiberon Professional Decking, Fiberon Premium Grain Decking, Fiberon Tropics® Decking and Fiberon Horizon™ Decking**

Railing: **Fiberon Professional Railing and Fiberon Horizon Plus™ Railing**

Fiber Composites, LLC ("Warrantor") warrants that **Fiberon Enclave™ Fencing**, a system of pickets, rails and posts, **will not check, splinter, delaminate, rot, or suffer structural damage from fungal decay** when used in normal residential applications and installed and maintained according to the manufacturer's instructions. Substitution of wood or other materials for any portion of the system will void this warranty. This warranty is only valid if the entire Enclave system is used; posts, backer rails, and pickets.

Fencing: **Fiberon Enclave™ fencing system**

Purchaser's sole remedy for any claim whatsoever arising out of the purchase, use, storage or possession of Fiberon products (whether such claim arises is contract, warranty, tort, strict liability or otherwise), including without limitation any claim that Fiberon products failed to perform as warranted above, is that they shall be replaced with new Fiberon product in an amount equal to the volume of defective material as scheduled on the prorated warranty schedule.

Prorated Warranty Schedule

Years Since Purchase	Percentage Defective Material Covered
< = 10 years	100%
< = 12 years	80%
< = 14 years	60%
< = 16 years	40%
< = 18 years	20%
< = 20 years	10%
> 20 years	0%

To obtain replacement, the original must send this warranty certificate, original invoice and photos of the issue to the address at the bottom of this document. Such invoice must be from an authorized Fiberon dealer or professional installer, and must show 1.) the date of the purchase, and 2.) that sufficient Fiberon product has been purchased to cover the number of lineal feet claimed to be damaged. Warrantor shall not be liable for installation or reinstallation costs or for any indirect, punitive, exemplary or consequential damages of any kind. The purchaser is solely responsible for determining whether the Fiberon product meets the requirements of any applicable safety code or similar regulation. No person or entity is authorized by Warrantor to make any statement or representation, as to the quality or performance of Fiberon products, other than as contained in this Limited Warranty and it may not be altered except in a written instrument signed by Warrantor and buyer. Some states do not allow limitation on how long any implied warranty lasts and/or the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights and you may also have other rights that vary from state to state.

For further information, contact: Warranty Department, Fiber Composites, 181 Random Dr., New London, NC 28127  
phone 800-573-8841 | fax 704-463-0405 | email [info@Fiberondecking.com](mailto:info@Fiberondecking.com) | [www.Fiberondecking.com](http://www.Fiberondecking.com) | [www.Fiberonfencing.com](http://www.Fiberonfencing.com)